

# Work Control Procedures



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## General Work

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June 2023

*General Work is a Minor Works Management System, applied to manage work that presents no risk to equipment operation, or resource consent compliance.*



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## Preparation of Work Control Procedures

StayLive Work Control Procedures are prepared by a consensus process involving representatives nominated by major generating companies in NZ. These procedures may be derived from existing industry procedures, from established international procedures and practices or may be developed by the StayLive Work Control Procedures Working Group.

The following companies are represented on the WCP Group:

Contact Energy Ltd

Genesis Energy Ltd

Meridian Energy Ltd

Mercury NZ Limited

Manawa Energy Ltd

Nova Energy Ltd

Pioneer Energy Ltd

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## Disclaimer

This document has been prepared by a group of representatives of the electricity industry for the purpose of providing principles on safety and other practices for use by the generation sectors of that industry. It sets out standards considered to be appropriate for the electricity industry; in some instances further procedures will need to be developed in order to implement those standards. Although this document is recommended by industry representatives, it is not legally binding; as such, the industry representatives involved in its development can accept no liability or responsibility for any injury, loss, damage, or any other claims caused by or resulting from any inaccuracy in or incompleteness of the document.

# 1. INTRODUCTION

## PURPOSE

StayLive adopts the Safety Manual – Electricity Industry (SM–EI) rules as its essential safety requirements for the control of hazards.

This General Work document is one of a suite of generation Work Control Procedures (WCP).

Combined, this suite of documents describes the specifics for the range of WCPs used in the generation industry.

These WCP set out, where necessary, the specific requirements for applying SM–EI rules to generating plant and facilities to ensure consistent interpretation and practical compliance across the NZ generation sector.

These procedures are designed to enable:

- safe access to plant and equipment for the purposes of undertaking any form of maintenance, inspections and/or testing
- contractors moving between different sites and asset owners experience consistent requirements and methods of equipment isolation.
- safe and reliable return to service following completion of any works, and
- ensuring other plant and equipment are not affected during the works

## OVERALL PHILOSOPHY

Achieving safe work practices on our worksites is conditional upon three key elements:

1. Personnel must fully understand their individual roles and responsibilities and also an understanding of the roles and responsibilities of others.
2. Effective planning will drive efficient and safe work execution.

3. Clear, concise, and effective communication is essential to ensure the correct application of these work control procedures and the safe completion of site activities.

## SCOPE AND APPLICATION

These Work Control Procedures are mandatory and apply to all work carried out on generating plant and facilities.

These Work Control Procedures take precedence wherever there is an optional requirement or ambiguity with the SM–EI rules and procedures.

## STANDARD OPERATING PROCEDURES

If the implementation of these Work Control Procedures results in sub-optimal or impractical outcomes, then Standard Operating Procedures (SOP) may be developed which provide an equivalent or greater standard of control of the work environment.

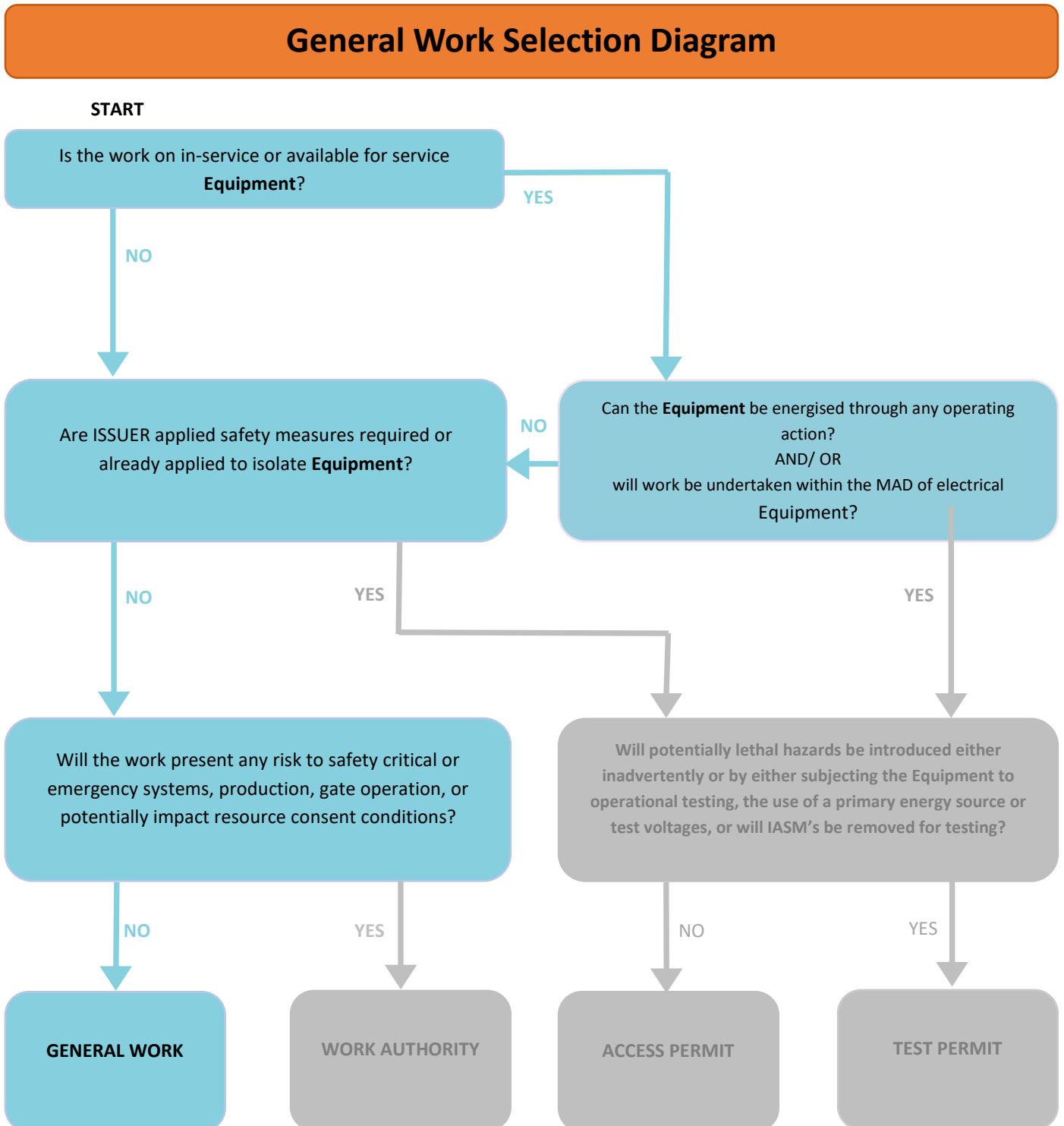
## GENERAL WORK

General Work is a Minor Works Management System, applied to manage work that presents no risk to equipment operation, or resource consent compliance.

## 2. PROCESS SELECTION

General Work shall be selected in accordance with the criteria outlined in the General Work selection diagram.

### GENERAL WORK SELECTION DIAGRAM



# 3. PRIMARY ROLES AND RESPONSIBILITIES

## PRIMARY ROLES

Primary roles for General Work are:

- Supervisor (Work Party)
- Work Party

## RESPONSIBILITIES

It is the responsibility of each person, including members of the work party and those scoping, scheduling, and implementing work to:

- fully understand their respective role and their associated responsibilities to provide safe access to plant for the purposes of undertaking work
- have a practical understanding of the StayLive Work Control Procedures to ensure they are implemented correctly
- be aware at all times of what other work is occurring that might affect the safety of themselves and others on site
- be conscious of the hazards associated with, or introduced by, their work and have effective mitigations in place for those hazards
- plan and communicate effectively so that intentions are well understood, and risks can be effectively managed

## COMPETENCY

Each defined role shall only be performed by persons meeting the competency criteria for that role or by persons undergoing training, or competency assessment, or where they are under the direct supervision of a competent person.

Minimum competencies required for General Work are:

- Entry Approval Competence (EAC)
- Hazard ID / Risk Management
- Safety Measure Competence where required (as determined by the asset owner)

## ASSET OWNER

The asset owner has a duty to:

- confirm the competency of the work party supervisor and work party to undertake the work safely
- ensure that any hazards that work parties may be exposed to are identified and appropriate controls established. Such information must be available to persons preparing applications for General Work

The asset owner may direct the work to be undertaken under a Work Authority if there are any uncertainties about the impact that the work may have on production, safety systems, emergency management systems, gate operations or resource consents.

## SUPERVISOR (WORK PARTY)

It is the responsibility of the work party supervisor to ensure:

- they have appropriate and valid competence
- they fully understand their supervision role
- the appropriate level of supervision is provided at all times
- they remain contactable and at the worksite whilst the work is being carried out
- they communicate fully with the asset owner regarding the scope and application of the work
- they understand risks at the worksite, risks to those in the vicinity of the work and precautions required to manage these risks
- that a hazard identification and risk management process is completed in consultation with the work party prior to the commencement of work, at least daily and as necessary during the work
- the quality and completeness of information recorded on the hazard identification and risk management documentation
- the work control is adequate for the work to be carried out, and it remains adequate throughout the work
- the safety of the work party, and of others in the vicinity of their workplace
- they provide clear and effective instruction to the work party and keep the work party fully informed of any changes
- that recipient applied safety measures (RASM) are identified, applied and recorded on the RASM register
- they apply RASM's before work commences, as required

- they document the application and removal of all RASM's
- they ensure the removal of all RASM locks/tags on completion of the work

The Work Party supervisor shall ensure they understand and acknowledge:

- location of all isolations to which RASM's are to be applied
- the worksite, and extent of the work
- the location of adjacent energised or in service equipment
- the existence of known hazards
- potential hazards at the worksite

## WORK PARTY

It is the responsibility of the members of the work party to ensure:

- they work under the supervision of the work party supervisor
- they take part in a hazard identification and risk management process before work and during the work as required
- that they shall review and sign on to the hazard identification and risk management documentation at the start of each day or shift before starting work
- they inform the Work party supervisor and other work party members of any additional hazards created by the work or otherwise identified and ensure these hazards are effectively managed

## DAILY MEETINGS

Site meetings must be held at the start of every day or shift and must include all recipients and work party supervisors who are expected to be on site that day.

Meetings must be consistent and appropriate for the scale, scope and complexity of the work planned or in progress. Additional work party work activity meetings are to be held prior to starting work.

The meetings must cover off, among other things:

- work on site
- contractors on site
- locations and activities of work parties
- nominated issuers, recipients, supervisors
- work controls in place or required
- planned changes to safety measures
- temporary hazards
- management of production risks
- shared equipment to be used
- testing activities
- commissioning activities
- any work activities that may impact others

Key decisions are to be recorded on the daily site meeting form.



# SAFETY MEASURES AND ISOLATION POINTS

## RECIPIENT APPLIED SAFETY MEASURES

### (General Work)

Recipient Applied Safety Measures (RASM) are those safety measures applied by or on behalf of the work party supervisor.

For General Work, recipient applied safety measure (RASM) locks & tags shall be used for any safety measures that are required to be applied by the work party supervisor.

RASM's are applied to isolation points to make plant or systems safe to work on.

RASM's may comprise both personnel safety measures and plant control measures.

RASM's shall be recorded on a RASM register

The purpose of the RASM register is to ensure that:

- the work party is aware of what isolations are in place
- the work party is aware of the current status of plant, and
- the plant isolations are correctly restored at the conclusion of the works.

The RASM register must be kept with the Work control document. For General Work this is the hazard identification and risk management documentation.

The RASM register must be returned with the work control document on completion of the work once the work party supervisor has checked and signed off that all RASM's have been removed.

The work party supervisor identifies any RASM's to be applied.

RASM's include;

- isolation of a low-risk supply which is required to be isolated to enable specific work to take place., e.g. low pressure water, power supplies etc

- removal of plant communications connections
- disconnection of control cables or wires

Other measures may be required for managing the status of plant rather than personnel safety, e.g., isolating valves to prevent loss of hydraulic oil, disconnecting a section of pipework or installing/removing blanking flanges.

Unless these are managed by a specific procedure or process, they shall be noted on the RASM register to ensure that the plant is returned in the correct state.

Where RASM's will be applied and removed multiple times during the course of the intended works the RASM register is to be updated:

- as required to effectively ensure the safety of the work party
- at the end of the working day

If isolations are required in order to make the plant safe to work on, then the asset owner must ensure a competent person has reviewed the hazard identification and risk management process, and in particular the isolations noted on the associated documentation.

- Examples where isolations are not normally (but may be) required include domestic cleaning, inspections, vibration data collection, oil sampling.
- Examples where isolations will be required include lighting and domestic power supplies, LV electrical installation and testing, work on ancillary plant

## 4. GENERAL WORK HARDWARE & DOCUMENTATION

### LOCKS AND TAGS

Recipient-applied safety measure (RASM) locks and tags must:

- be applied and removed only by authorised and competent persons
- not be used for any purpose other than to lock and tag out safety measures and plant status control

No work shall be conducted on plant whilst it is being used as an isolation point, where that work may compromise the integrity of the isolation.

No spare keys shall be held for any RASM lock.

### FORCED REMOVAL OF LOCKS

Forced removal of RASM locks is permissible in the following circumstances only:

- if the key to that lock is missing
- if the key fails to open the lock due to damage
- if it can be confirmed that the key holder has left site and it is not practical to expect them to return, e.g. time factors, distance, production, plant integrity, personal safety
- In the case of a missing key, every endeavour should be made to locate the missing key

If a RASM lock needs to be removed or replaced complete the following steps:

1. All work must stop, and the safety of plant and people is confirmed.
2. Issuer and recipient must correctly identify the lock that is to be forcibly removed.
3. At the conclusion of the above steps, if the lock is safe to remove, the following steps must be taken:
  - a. asset owner approval obtained.
  - b. the lock can now be forcibly removed.
  - c. if required, apply the correct replacement lock, and update the RASM register as required.
  - d. return the destroyed lock and update records as required.

### ADDITIONAL MEASURES

Any barriers and masking curtains required shall be placed and appropriate notices used to indicate the plant which can be worked on or near and/or to indicate or protect against hazards.

Ropes and notices used within the access permit or test permit system shall not be used for General Work.

### GENERAL WORK DOCUMENTATION

General Work documentation is recorded using the hazard identification and risk management process.

## RASM LOCKS AND TAGS

Recipient applied safety measures (RASM) shall comprise a lock and or tag. Where it is not practical to use a lock, a tag or tape must be used and must be uniquely identifiable.

RASM locks, keys and tags are managed by the work party supervisor.

In general, all RASM locks shall be uniquely keyed and identifiable to the correct key. However, a small number of RASM locks may be commonly keyed provided they are issued to only a single user and only one key exists for these locks.

- No spare keys shall be held for any RASM lock
- All RASM locks shall be red
- If the lock is labelled DO NOT REMOVE and is uniquely identifiable, then no accompanying tag is required unless specified by the asset owner.

- RASM tags shall be red and white with DO NOT REMOVE in black text.
- Where tags cannot be applied then red and black RASM tape shall be used

RASM locks and tags must:

- be applied and removed only by authorised and competent persons
- not be used for any purpose other than to lock and tag out isolation points or Plant Status Control
- be able to be tracked back through to the work control to which they pertain

No work shall be conducted on an isolation point, where that work may compromise the integrity of any isolation.



Picture 1: Example RASM lock, tag, and tape

## The General Work Process



## PLANNING FOR GENERAL WORK

Pre-work planning must be completed for any intended work.

Pre work planning is essential to ensure that all aspects of the work and any related work are considered and identified.

This ensures adequate consideration is taken for the isolation of plant, and the safety of people working on plant.

Where the scope and nature of the work requires, planning for management and compliance with regulatory and other safe work requirements must be completed. For example;

- notifiable work
- civil works/Excavations
- mobile crane usage
- confined space

Pre-work planning must be held ahead of the intended work with sufficient lead time to ensure all planning, communication and logistical aspects required for the safe and efficient implementation of the tasks is completed.

This must be a scalable process relative to the complexity and risk of the intended work.

Typically, breakdown pre-work planning will be completed within a compressed timeframe.

It is the responsibility of persons planning for General Work to ensure:

- they lodge a General Work request with the asset owner, at least 24 hours in advance where possible
- they provide a safety plan where required for approval prior to the work commencing
- they verify that the competencies of all persons working on the site are appropriate for the work being undertaken

Persons planning for General Work are responsible for communicating directly with the intended work party supervisor, ensuring they have adequate knowledge of:

- what may be worked on
- the type and extent of work to be done
- the known hazards as identified by the asset owner, operational personnel and or contractor
- any special precautions which may be required

The planner must:

- agree with the work party supervisor on the precautions and actions each will or will not take
- inform other work parties that may be affected by the work

Documentation required will be specified by the asset owner but at minimum the following information must be captured.

- intended work scope and expected timeframe
- work control selection
- isolations/safety measures required
- identify supervisors
- identification of what, if any, other work will be affected and confirmation that the supervisors of these works attend this meeting
- identification of what hazards are introduced by the work and how these hazards will be controlled

The pre-work planning meeting is to be attended by the;

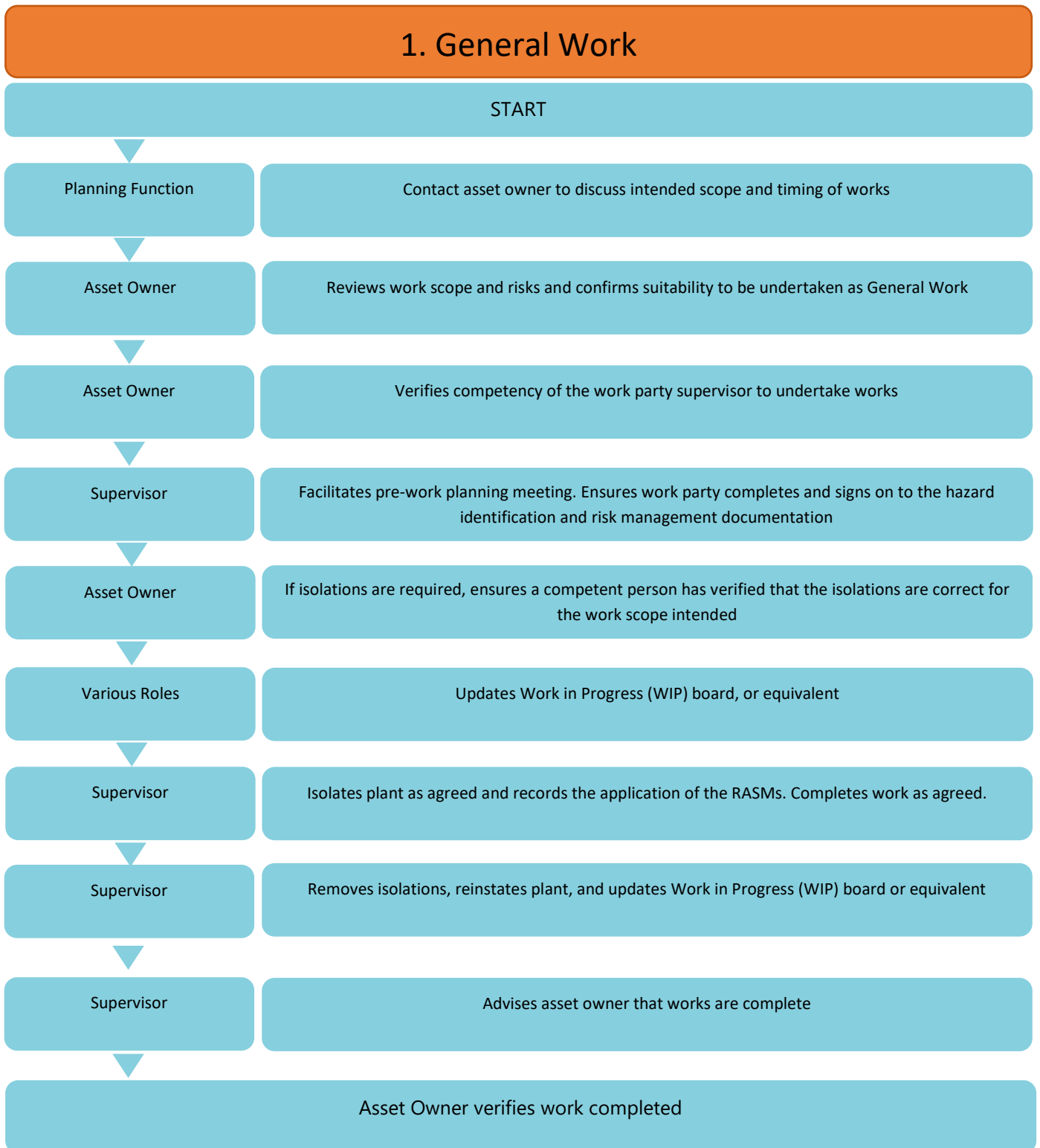
- Work Party supervisor
- all other supervisors and affected parties

Additional attendees as required depending on the scope may include;

- asset owner
- technicians
- engineers
- project managers
- trades staff
- planning function
- other SME as needed  
(Safety/Environmental)

The record of the pre-work meeting or equivalent including key decisions should be kept and made available.

# Process Flow Charts



## WCP GLOSSARY

Terms	Definition
<b>Access Permit [AP]</b>	A Works Management System used to present out of service equipment in an agreed and defined state for work, using issuer applied safety measures, where the work does not include the introduction of primary energy sources, test voltages or potentially lethal hazards
<b>Approved</b>	Having an asset owner's or employer's endorsement for a specified function or purpose.
<b>Asset Owner [AO]</b>	A participant in the electricity supply industry who owns plant or equipment used for generating or conveying electricity ultimately responsible for safety at site.
<b>Assurance</b>	The Assurance is an administrative system between different asset owners used to confirm the agreed and defined state, of equipment not under the control of the Issuer, necessary for access or test permits.
<b>But Note That:</b>	Field on a permit where the Issuer indicates any remaining hazards.
<b>Competent</b>	Has the necessary ability, knowledge, and skill to carry out work safely and to the quality and standard required.
<b>Conductor</b>	Material used for the conveyance of electricity.
<b>Daily Meetings</b>	A meeting to communicate the key aspects for the intended work
<b>De-energised</b>	Not connected to or containing a source of energy, e.g., electrical, steam, compressed air, hydraulic.
<b>Departing Recipient</b>	The Recipient of a Permit that is to be transferred to a New Recipient
<b>Entry Approval Competence</b>	Competence for unsupervised access to a site.
<b>Earthed</b>	Effectively connected to the general mass of earth.
<b>Earthing Device</b>	An approved device to effectively connect equipment to the general mass of earth.
<b>Earth switch</b>	A switch that when closed provides an electrical connection between equipment and the general mass of earth.
<b>Energised</b>	Connected to or containing a source of energy, e.g., electrical, steam, compressed air, hydraulic.
<b>Equipment</b>	Electrical and mechanical apparatus and civil infrastructure, which is typically fixed in location, and used for generation, transmission, or distribution of electricity.
<b>Extra Low Voltage [ELV]</b>	Any voltage normally not exceeding 50 volts AC or 120 volts ripple-free DC
<b>Gate</b>	Spillway, sluice, headgate, control gate or valves performing the same (or similar) function
<b>General Work</b>	A Minor Works Management System, applied to manage work that presents no risk to equipment operation, or resource consent compliance.
<b>Generation Controller (Function)</b>	An employee at a Generation Control Centre with Point of Control for plant operation within their area of responsibility.
<b>Hazard</b>	Anything that can cause harm, including a person's behaviour, that has the potential to cause death, injury, or illness to a person.
<b>High Voltage [HV]</b>	Any voltage exceeding 1000 V ac. or 1500 V dc.
<b>In Service</b>	The state of equipment that is not isolated: and is in a state to perform its designated function.



<b>Isolated</b>	Deliberately disconnected from external sources of harm, e.g. energy (electrical or mechanical) or asphyxiating, toxic or flammable gas, and rendered incapable of being reconnected without deliberate action.
<b>Isolation (De-isolation) Instruction</b>	A list of operating instructions (not sequenced) compiled in an approved format required to isolate or de-isolate a defined asset or equipment.
<b>Isolation Point</b>	A location designed as a facility to safely disconnect, separate, or provide a barrier between an energy source and intended work area for any work management system'
<b>Issuer</b>	A competent worker that administers WA/AP/TP and Assurance documentation as prescribed within Issuer responsibilities.
<b>Issuer Applied Safety Measures [IASM]</b>	Safety measures under a Work Management System applied by, or on behalf of the issuer for work or testing on equipment presented in a defined state, removed from and unavailable for service
<b>Hazard ID and Risk Management Process</b>	Summary of work scope, associated hazards and their controls and work party acknowledgement, understanding and compliance with these controls. Includes Job Safety Analysis and Worksite Safety Plans
<b>Limited Testing</b>	Limited testing is permitted under an AP, but only after a risk assessment has been completed to ensure such testing has insufficient capacity to cause harm.
<b>Live</b>	Connected to a source of electrical supply or subject to hazardous induced or capacitive voltage.
<b>Live Work</b>	Work performed inside the minimum approach distance of equipment that is live.
<b>Lock Box</b>	A lockable facility for securing keys, fuses etc. associated with safety measures controlled under a Works Management System.
<b>Low Voltage [LV]</b>	Any voltage exceeding 50 V ac. or 120 V ripple free dc. but not exceeding 1000 V ac. or 1500 V dc.
<b>Main Boundary Isolation</b>	IASM's on energy sources that form the main perimeter of isolations for a permit. These are of a nature that if altered, would introduce a safety risk to a work party.
<b>Major Isolations</b>	IASM's that isolate a primary or significant energy source or are of a nature that if altered would introduce a safety risk to a work party. Can be a main boundary isolation or within the perimeter.
<b>Minimum Approach Distance [MAD]</b>	The minimum approach distances when approaching live conductors not insulated to full working voltage that applies to workers, and conductive material carried by them, vehicles, and mobile plant.
<b>Minor Works Management System [MWMS]</b>	A system used to manage work where an access permit, or test permit is not required, and the supervisor manages the control measures. General Work or a work authority is used in this context.
<b>Daily Meeting</b>	Meeting for all work party supervisors to meet with the asset owner to discuss and document the nature and location of each party's work and the hazards that may be created through their work.
<b>New Recipient</b>	A Recipient accepting a Permit via the Recipient transfer process.
<b>Operating Action</b>	An action that changes the status of equipment. Achieved automatically, manually, remotely, or actioned though an operating order or isolation instruction.
<b>Operational Control</b>	The assigned authority and ability to change the status of equipment.
<b>Operating Order [OO]</b>	A planned sequence of operating actions (or a single action) that has been compiled in an approved format
<b>Outage</b>	The release of equipment or plant via a formal request and approval process.
<b>Permit Area</b>	The defined work area for an Access Permit or Test Permit
<b>Permit Competency</b>	An employer recognition of training and experience stating a person is competent to be an AP/TP recipient, issuer, or both.

<b>Planning Function</b>	Roles that support planning and coordination of work.
<b>Plant</b>	Additional to equipment, infrastructure at or associated with a generation facility.
<b>Plant Outage Request [POR]</b>	Formal request for an outage on generation equipment.
<b>Point of Control [POC]</b>	The responsibility from which operational control of equipment is held within an organisation.
<b>Portable Earth</b>	An approved portable earthing device for temporarily earthing isolated equipment.
<b>Pre-Work Planning [PWC]</b>	The process of developing a work plan prior to work commencing.
<b>Primary Energy Source</b>	The main source(s) of energy used to energise equipment e.g., live high voltage, high pressure steam, penstock pressure water
<b>Production</b>	Continuity of planned generation
<b>Receiver</b>	The person receiving an assurance that safety measures have been applied as requested to assets under the control of the sender.
<b>Recipient</b>	A competent worker that receives and manages work authorities, access, or test permits.
<b>Recipient Applied Safety Measures [RASM]</b>	Safety measures applied by or on behalf of the work site Supervisor for General Work, or Recipient for Work Authorities, Access, and Test Permits.
<b>Recipient Applied Safety Measures Register</b>	Formal record of all recipient-applied measures to ensure safe management of isolation points or plant status.
<b>Remote Access</b>	Access to plant and equipment systems (e.g., control, protection, communication) via a network when physically located elsewhere.
<b>Risk</b>	Potential exposure to situations that may affect people's health and safety, plant and equipment operation or the environment.
<b>Safety Manual - Electricity Industry [SM-EI]</b>	Guidance on safety practices published by the electricity supply industry.
<b>Safety Measures</b>	Actions taken to present equipment in an agreed state.
<b>Safety Measure Competence</b>	Competence to apply safety measures as specified in the applicable WCP
<b>Sender</b>	The person sending an assurance that safety measures have been applied as requested to assets under the control of the sender.
<b>Standard Operating Procedures [SOP]</b>	A documented and approved procedure or instructions for an established routine or specific operational activity.
<b>State of Equipment</b>	A description of the current status of the equipment.
<b>Supervisor (Access Permit)</b>	A role performed by the Recipient, or competent person(s) agreed with the Recipient, with specific responsibilities for the access permit process, safety and integrity.
<b>Supervisor (Test Permit)</b>	A role performed by the Recipient with specific responsibilities for the test permit process, safety, and integrity.
<b>Supervisor (Test Permit Work Position)</b>	An additional role appointed by the Test Permit Recipient with specific responsibilities for work position process, safety, and integrity for every working position that the recipient of a test permit cannot supervise directly.
<b>Supervisor (Work party)</b>	A role performed by a competent person at the worksite responsible for the safety, quality, and control of the work activity.
<b>Suspension</b>	Status of an AP when it is returned by the Recipient to the Issuer but not reissued or cancelled. A TP shall not be returned for suspension.
<b>Switchyard</b>	A restricted area, enclosed by a security fence or other secure boundary, containing normally energised conductors and equipment.

<b>Tag</b>	A label used to visually identify a safety measure or isolation point.
<b>Test Permit [TP]</b>	A Works Management System used to present equipment in an agreed and defined state for testing, using issuer applied safety measures, where testing includes the introduction of primary energy sources, test voltages or potentially lethal hazards. The process allows for the agreed alteration of IASM's.
<b>The Log</b>	A complete record of all operating actions and events, time stamped as they occur.
<b>Work Authority [WA]</b>	A Minor Works Management System, for work on or near in service or available for service equipment where that work may present a risk to equipment operation or affect resource consent compliance.
<b>Work Authority Competence [WAC]</b>	An employer recognition of training and experience stating a person is competent to be a work authority recipient, issuer, or both.
<b>Work Management System</b>	A documented system to control risks for work on or near equipment which is presented in an agreed and defined state. An access permit, test permit or assurance is used in this context.
<b>Work Position</b>	The location(s) where work activity is taking place.